



MOTOR CARRIER SERVICES

MoDOT CARRIER EXPRESS ***International Registration Plan***

How to Order a replacement plate

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IMPORTANT NOTES

USERID & PASSWORD

To file online, you must have a userID and password. If you do not have a userID and password, e-mail contactmcs@modot.mo.gov

If you have forgotten your password, go to the log in page www.modot.org/mce and click on the orange button on that page. Follow the instructions to reset your password.

If you have forgotten your password,
[Click Here](#)

GETTING BACK TO WHERE YOU LEFT OFF

If you exit MoDOT Carrier Express at any time during a transaction, and the renewal is not in an invoiced status, you must use the **SUPPLEMENT CONTINUANCE** function to return to the last saved page.



BACK BUTTON

Do not use your browser's back button. Using the back button or arrow will end your MoDOT Carrier Express session. After any session is ended, you are required log in again and use the **SUPPLEMENT CONTINUANCE** function to proceed.

PRISM ERROR MESSAGES

Gray boxes with error messages will pop up when information in MoDOT Carrier Express does not agree with information held by the FMCSA.

To update your information with FMCSA, use a Form MCS 150 – update electronically at www.saftersys.org. MCS-150s must be updated biennially according to FMCSA guidelines. Information on file with MoDOT Motor Carrier Services must match the information you gave to the FMCSA. This includes Entity Type, Tax Payer Identification Number, Operation Type and all other information. If you have questions about error messages, call our office toll-free at 1-866-831-6277

OUR CONTACT INFORMATION

MoDOT Motor Carrier Services
830 MoDOT Drive
PO Box 270
Jefferson City, MO 65102-0270

Toll-Free: 1-866-831-6277
Local: 573-751-7100
Fax: 573-751-0916
E-mail: contactmcs@modot.mo.gov

THE REPLACE PLATE SUPPLEMENT REPLACES A LICENSE PLATE THAT HAS BEEN LOST, STOLEN, DESTROYED OR MUTILATED.

Once the flat fee of \$8.50 for each plate is paid, a plate with the same number is ordered and will be sent.

Required Supporting Documents –

- None

1. Log on - www.modot.org/mce

- a. Enter your userID and password. Click on **SIGN In**

Sign in to begin using MoDOT Carrier Express.

User ID:

Password:

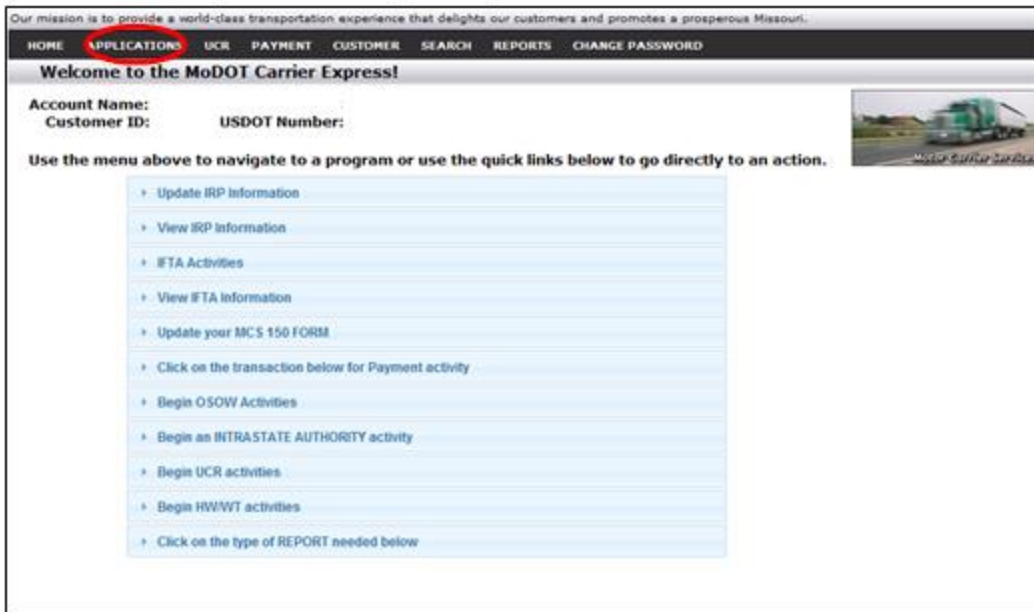
If you have forgotten your password, Click Here

Welcome to MoDOT Carrier Express

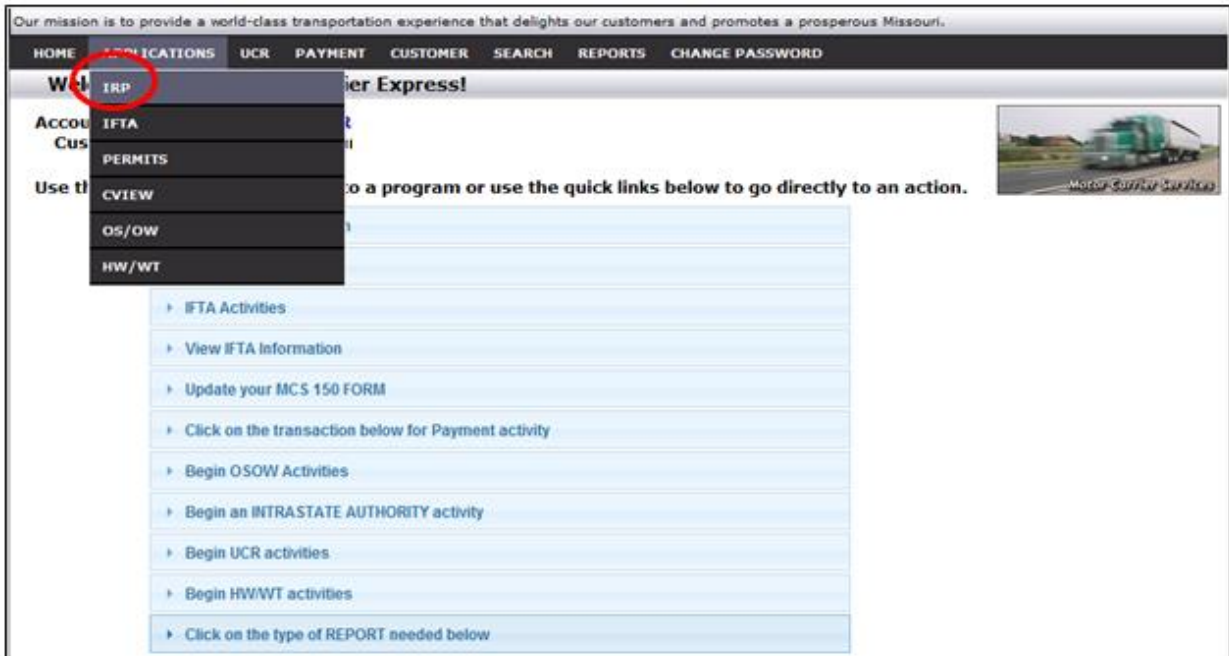
- Don't have a Customer ID and password? Visit www.modot.org/mcs/MotorCarrierExpress.htm to send a request.
- **MoDOT Carrier Express works with Internet Explorer 6, 7 and 8.0.** (If using IE 7.0, turn off the built-in pop-up blocker). Other web browsers cannot support MoDOT Carrier Express programming.
- [General Information](#) about system requirements and system instructions on Motor Carrier Services web site.
- If you need to access a transaction you started, but did not finish, see the instructions for Supplement Continuance on the main page of our Web site www.modot.org/mcs
- MCS accepts e-Check, Visa, MasterCard, American Express and Discover. Convenience fees apply. [Click here](#) for more information.
- MoDOT takes seriously its responsibility to keep motor carriers' information private. We can only discuss accounts with those people appointed as official contacts by the companies we serve.

MoDOT Motor Carrier Services
830 MoDOT Drive, PO Box 270
Jefferson City, MO 65102-0270
1-866-831-6277
e-mail: contactMCS@modot.mo.gov

2. The **Welcome to the MoDOT Carrier Express** page appears
This page contains links and lists of various activities
- a. To proceed with your supplement, click on **APPLICATIONS** or the **IRP ACTIVITIES LINK**



3. Choose **IRP** from the drop down menu



4. The **IRP Main Menu** page appears

IRP Main Menu

Account Nbr:
Customer Nbr:

Renewal
Supplement
Supplement Continuance
Reprint

CONTINUE Submit Refresh Help

a. Click on **SUPPLEMENT** and complete the requested screen information

My Portal

HOME APPLICATIONS PAYMENT CUSTOMER SEARCH REPORTS

Information IRP IFTA PERMITS OD/OW HW/WT

Supplement Menu

Add Vehicle
Replace Plate
Add Vehicle & Transfer

ACCOUNT NBR: 1
FLEET NBR:
EXP MM/YR:
SUPP EFF DATE: 5 6 2008
TVR REQUIRED: ☐ TVR NBR OF DAYS:

CONTINUE Submit Return Refresh Help

- Enter fleet number (required)
- Enter account expiration month and year (required)
- Supplement effective date will default to current date, change if needed
- If temporary vehicle registration is desired, click on TVR box
- TVR number of days defaults to 45 days but can be changed to fewer if needed

b. Click **SUBMIT** - Click **SUBMIT** again to confirm

5. The **Replace Plate (Control Screen)** appears

Replace Plate	Account Hbr: Supp Hbr: 0003	REPLACE TAG	Fleet Hbr: 1 USDOT Hbr:	Exp MM/YR: 12/2008
VEHICLE CONTROL: <input type="text"/>	VEHICLES PROCESSED: 0			
PLATE: <input type="text"/>	VIN: <input type="text"/>	UNIT: <input type="text"/>		
<input type="button" value="CONTINUE"/> <input type="button" value="Submit"/> <input type="button" value="Quit"/> <input type="button" value="Refresh"/> <input type="button" value="Inquiry"/> <input type="button" value="Help"/>				

NOTE: This screen controls the number of plates being replaced. The control feature verifies that a unit was not missed. The supplement will not be invoiced until the vehicle control number matches the number of plates being replaced. The vehicle control number may be changed if needed.

- In the vehicle control field, enter total number of units being processed
- Enter the plate number being replaced. Leave VIN and UNIT blank.
- Click on **SUBMIT**

6. The Replace Plate screen appears

HOME APPLICATIONS PAYMENT CUSTOMER SEARCH REPORTS MY SETTINGS					My Favorites			
Information	IRP	IFTA	PERMITS	CVIEW	OD/OW	HW/WT	WORKLIST	Pending Insurance
Replace Plate	Account Hbr: 13196 Supp Hbr: 0012		TMS TRUCKING LLC REPLACE TAG		Fleet Hbr: 1 USDOT Hbr: 1716954	Exp MM/YR: 12/2008		
VEHICLE CONTROL: 1	VEHICLES PROCESSED: 0							
PLATE: A54195	VIN: 1H2K195C37M034932	UNIT: 150						
Vehicle/Registration Information								
TTL NBR: PJ647542		USDOT: 1716954						
REASON:	FEE OVERRIDE: <input type="checkbox"/>							
<input type="button" value="D - DAMAGED"/> <input type="button" value="L - LOST"/> <input type="button" value="N - LIC LAW"/> <input type="button" value="O - OTHER"/> <input type="button" value="S - STOLEN"/>	<input type="button" value="CONTINUE"/> <input type="button" value="Submit"/> <input type="button" value="Quit"/> <input type="button" value="Refresh"/> <input type="button" value="Inquiry"/> <input type="button" value="Help"/>							

- Verify that the vehicle information displayed is correct
- Select reason for plate replacement from the drop down box
 - Damaged (D) – Plate has received damage and is unreadable or unusable
 - Lost (L) – Plate has been lost
 - License Law (N) – Plate is being reissued due to change of design and/or configuration by state statue. No fee is assessed on 1st replacement plate under this reason
 - Other (O) – For any other reason not listed in the drop down box
 - Stolen (S) – Plate is stolen
- Click **SUBMIT**. Confirm that all information is correct and click on **SUBMIT** again
- If you are processing more than one vehicle, the control screen is displayed each time you finish processing a vehicle so that you can begin to process the next one. Change the vehicle control number if needed.
- Proceed to billing, by completing all entries and submitting.

7. The IRP Billing page appears without invoiced amounts

HOME APPLICATIONS INQUIRY CUSTOMER SEARCH REPORTS MY SETTINGS My Favorites

Information IRP DATA PERMITS CVIEW CO/OW HW/WT WORKLIST Pending Insurance

IRP Billing Account Hbr: 1 Fleet Hbr: 1 Exp MM/YY: 12/2008
Supp H ADD-VEHICLE USDOT Hbr:

IRP Fee:	0.00	Supplement Status:	OPEN
Mo Schedule I Fee:	0.00	Effective Date:	01 / 24 / 2008
Mo Schedule II Fee:	0.00	Receipt Date:	01/24/2008
Cab Card Fee:	0.00	Billing Date:	
Replace Tag Fee:	0.00	Invoice Date:	
Grade Crossing Fee:	0.00	TWR Ind:	<input type="checkbox"/> TWR Hbr of Days: 0
Transfer Fee:	0.00		
Revenue Transfer Fee:	0.00		
Late Filing Penalty:	0.00		
Late Pay Penalty:	0.00		
Total Due:		0.00	
Credit Applied:		0.00	
Net Amount Due:		0.00	

Waive Trailer Fee: ☐

REG MONTHS: 12
NBR OF VEHICLES: 1

Delivery Options P - Print

CONTINUE Submit Quit Refresh Inquiry Help

- Select a delivery option for your credentials or documents
 - Fax – Sends documents/credentials to your fax number indicated – number can be changed
 - Email –Sends documents/credentials to your email address indicated – email can be changed
 - Preview – Sends documents/credentials to Report List (find in the REPORTS tab)
- Click **SUBMIT** – fees will calculate. Click **SUBMIT** again to confirm and billing will be invoiced. The red message appears, **SUPPLEMENT TRANSACTION SUCCESSFULLY SUBMITTED FOR INVOICE**

SUPPLEMENT TRANSACTION SUCCESSFULLY SUBMITTED FOR INVOICE

CONTINUE Submit Refresh Inquiry Help

NOTE: Upon retrieving your invoice, you have the option to pay immediately online by credit/debit card or e-check. You can also mail payment with a copy of the invoice.

NOTE: The plate will not be ordered until payment is received.